Team Training Deck

Training guide for warehouse staff on the new WMS workflows. Use this to run training sessions with your team during the transition to Logentic.

Session 1: Why We're Switching

- Current pain points: misships, inventory inaccuracy, slow fulfillment, no visibility.

- What Logentic changes: every action is tracked, verified, and measured.

- Key message: This isn't about trusting you less. It's about giving you better tools.

- Show the team their current error rate vs. the target. Make it concrete.

Session 2: Scan Everything

- Demo the scan workflow: receive, putaway, pick, pack, ship.

- Practice scanning with test orders. Let everyone hold the scanner.

- Address the #1 objection: 'It's slower.' Response: 'It's 2 seconds per scan. It eliminates 90% of errors.'

- Hands-on exercise: process 5 test orders from pick to ship.

Session 3: Your Role, Your Metrics

- Walk through each role and its daily workflow.

- Show how Logentic tracks individual performance (picks/hour, accuracy %).

- Frame it positively: top performers will be visible and recognized.

- Q&A session: let the team voice concerns. Address them honestly.

> **FACILITATOR NOTE**
> Run these sessions in small groups (4-6 people max) with hands-on scanner time. Lecture-style training doesn't work for warehouse teams. Let them touch the equipment, make mistakes in a safe environment, and build muscle memory before go-live.